



Giving Hope Today

Employment Opportunity The Salvation Army Community Services (Calgary)

Protection Services Supervisor

Location: Calgary – Downtown

Position Type: Regular Full Time – 40 hours per week

For more than 130 years, The Salvation Army has had the privilege of serving vulnerable people in communities across Canada. Last year, we helped over 1.7 million people. The Salvation Army not only provides the necessities of life such as food, clothing and shelter, but our programs address needs such as addictions, language barriers, loneliness, unemployment and family challenges. Our services continually adapt to meet emerging needs.

At work in more than 400 communities across the country, The Salvation Army has grown to become one of Canada's largest non-governmental providers of social services. An organization that has people at the core of its mission, they have taken unprecedented measures during COVID-19—altered their programs and service delivery—to ensure that those who rely on them for help stay healthy and safe.

Mission and Core Values

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.

Our values underpin all that we do:

Hope: We give hope through the power of the gospel of Jesus Christ.

Service: We reach out to support others without discrimination.

Dignity: We respect and value each other, recognizing everyone's worth.

Stewardship: We responsibly manage the resources entrusted to us.

Position Summary

Oversees and directs Protection Services Department ensuring strategic and operational alignment to the faith-focused services, while ensuring a safe environment is provided for clients and staff within the Community Services (Calgary) Centre of Hope.

We are seeking people who have a passion for helping others, despite the pandemic, and that are available immediately.

Hours/Schedule

Regular Full Time – 40 hours per week Tuesday to Saturday 7:00 a.m. to 3:00 p.m.

Key Responsibilities

Ensuring the security of the building and grounds

Recruiting, orienting, supervising, training and evaluating security personnel

Developing policies and guidelines

Implementing emergency/disaster procedures

Participating in and/or delegating physical searches and patrol of the buildings

Required Competencies

Current Security Services License as per Alberta legislation

Relevant undergraduate degree and at least 3 years protection services or related experience

Current government approved Standard First Aid/CPR certificate

Demonstrated supervisory and computer skills

Ability to communicate with others in a clear, concise and, calm manner and in a way that prevents escalation of volatile situations

Proficient in written skills to log information on a daily basis and prepare written reports concerning incidents that have occurred on shift

Able to work under pressure

Desire to support the mission of The Salvation Army's work in a compassionate and non-judgmental manner

Position will remain posted until the right candidate is found.

Please apply by sending a resume to: hrresumes@salvationarmycalgary.org and in the email subject line please include the Competition # PS090419 of the position for which you are applying or click on https://www.indeedjobs.com/the-salvation-army-93f2e00/hl/en?cpref=JXWAtnzf3XW5aRnY2g_zoikN87qYWwuQGAvpq64qmS4 to apply directly on indeed.

In accordance with The Salvation Army policy and legislated requirements, employment is conditional upon the verification of credentials and completion of a background check.

The Salvation Army will accommodate candidates as required under applicable Human Rights Legislation. If you require a disability related accommodation during this process, please inform us of your requirements.



Imagine Canada believes that charities and non-profits have a responsibility to be innovative, transparent, accountable, ethical and well-governed.