



Giving Hope Today

Employment Opportunity

The Salvation Army Community Services (Calgary)

Protection Services Officer

Location: Calgary – Downtown

Position Type: Temporary Full Time – 40 hours per week

For more than 130 years, The Salvation Army has had the privilege of serving vulnerable people in communities across Canada. Last year, we helped over 1.7 million people. The Salvation Army not only provides the necessities of life such as food, clothing and shelter, but our programs address needs such as addictions, language barriers, loneliness, unemployment and family challenges. Our services continually adapt to meet emerging needs.

At work in more than 400 communities across the country, The Salvation Army has grown to become one of Canada's largest non-governmental providers of social services. An organization that has people at the core of its mission, they have taken unprecedented measures during COVID-19—altered their programs and service delivery—to ensure that those who rely on them for help stay healthy and safe.

Mission and Core Values

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.

Our values underpin all that we do:

Hope: We give hope through the power of the gospel of Jesus Christ.

Service: We reach out to support others without discrimination.

Dignity: We respect and value each other, recognizing everyone's worth.

Stewardship: We responsibly manage the resources entrusted to us.

Position Summary

Provides a safe environment for clients and staff by enforcing client related policies and procedures; handling emergency issues and critical client situations.

We are seeking people who have a passion for helping others, despite the pandemic

Hours/Schedule

Temporary Full Time – 40 hours per week (Sunday and Thursday 11:00 pm to 7:00 am)

Key Responsibilities

Scheduling and performing inspection rounds, safety/security checks, and monitoring clients/residents activities

Coordinating supervision of clients and property through regular patrols

Liaising with referral, emergency, and other external agencies

Participating in and/or delegating physical searches; compiling accurate documentation of searches and results in log book

Ensuring compliance with policies, which may include appropriate client discipline and attending client case conferences

Required Competencies

Current Security Services License as per Alberta legislation

Grade 12 diploma and at least 1 year of related experience including security services

Minimum of 1 year of related experience including security services

Current government approved Standard First Aid/CPR certificate

Satisfactory Police Information Check

Ability to communicate with others in a clear, concise and, calm manner and in a way that prevents escalation of volatile situations

Proficient in written skills to log information on a daily basis and prepare written reports concerning incidents that have occurred on shift

Able to work under pressure

Desire to support the mission of The Salvation Army's work in a compassionate and non-judgmental manner

Position will remain posted until the right candidate is found.

Please apply by sending a resume to: hrresumes@salvationarmycalgary.org and in the email subject line please include the Competition # PS121620 of the position for which you are applying or click on https://www.indeedjobs.com/the-salvation-army-93f2e00/_hl/en?cpref=JXWAtnzf3XW5aRnY2g_zoikN87qYWwuQGAvpq64qmS4 to apply directly on indeed.

In accordance with The Salvation Army policy and legislated requirements, employment is conditional upon the verification of credentials and completion of a background check.

The Salvation Army will accommodate candidates as required under applicable Human Rights Legislation. If you require a disability related accommodation during this process, please inform us of your requirements.



Imagine Canada believes that charities and non-profits have a responsibility to be innovative, transparent, accountable, ethical and well-governed.