



Giving Hope Today

Employment Opportunity

The Salvation Army Community Services (Calgary)

Outreach Support Worker

Position Type: Casual/Relief

Location: Downtown, Calgary

Position Summary

This position provides street level engagement, meaningful support, foundational case management and necessary referrals to individuals who are precariously housed or experiencing homelessness in the area surrounding Central Library, Fort Calgary and Centre of Hope.

Hours/Schedule

Relief/Casual - varied hours and shifts

Expected end date: January, 2025 with a possibility of extension

What you will be doing in your role

- Develop relationships with individuals experiencing homelessness through frequent outreach visits to foster trust building and identify and encourage appropriate access to services when necessary.
- Provide emergency/crisis intervention and respond accordingly (may involve conflict resolution).
- Engage visible clients living in public places and provide on-going support as needed.
- Explore and develop process for advocacy for client when they need help seeking services within CSC or external services and programs.
- Research community resources that benefit neighbors experiencing homelessness. Collects program fees and prepares receipts as needed; work with clients to set appropriate goals based on identified need and timelines.
- Work collaboratively with community agencies to support client concerns. Utilize internal and/or external data management process for documenting outreach interactions and client information.

Required Education, Experience and Competencies

- Completion of high school diploma.
- Completion of a college Diploma in related social services field is a strong asset.
- A minimum of two years of related experience.
- At least three months of experience performing similar work and/or working with a marginalized client population; frontline experience with clients in a social service environment.
- Incumbents with a Social Work diploma or degree must be registered with the Alberta College of Social Workers.
- Class 5 Driver's License and satisfactory Drivers Abstract is an asset.
- Police Information Check (PIC) with Vulnerable Sector Search.
- Child intervention Check.
- Current and valid Emergency First Aid and Level A or CCPR from an Alberta approved provider.
- Skilled/trained in Non-Violent Crisis Intervention, trauma-informed care, Mental Health First Aid, Naloxone and other drug awareness training is an asset.

- Attention to detail; excellent verbal and written communication skills.
Capable of multitasking and moving quickly and consistently and perform under tight deadlines.

Please apply by sending a cover letter and resume to: CSCalgary.HRResumes@salvationarmy.ca and please use the competition # **OSWR112323 in your email subject line.**

This competition will remain open until the position is filled.

We thank all applicants and those selected for an interview will be contacted.

For more than 130 years, The Salvation Army has had the privilege of serving vulnerable people in communities across Canada. Last year, we helped over 1.7 million people. The Salvation Army not only provides the necessities of life such as food, clothing, and shelter, but our programs address needs such as addictions, language barriers, loneliness, unemployment, and family challenges. Our services continually adapt to meet emerging needs.

At work in more than 400 communities across the country, The Salvation Army has grown to become one of Canada's largest non-governmental providers of social services.

Mission and Core Values

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.

Our values underpin all that we do:

Hope: We give hope through the power of the gospel of Jesus Christ.

Service: We reach out to support others without discrimination.

Dignity: We respect and value each other, recognizing everyone's worth.

Stewardship: We responsibly manage the resources entrusted to us.

The Salvation Army will accommodate candidates as required under applicable Human Rights Legislation. If you require a disability related accommodation during this process, please inform us of your requirements.



Imagine Canada believes that charities and non-profits have a responsibility to be innovative, transparent, accountable, ethical, and well-governed.