



Giving Hope Today

Employment Opportunity

The Salvation Army Community Services (Calgary)

Resource Specialist (Corrections)

Position Type: Regular Full Time

Location: Centre of Hope

Position Summary

The Resource Specialist provides support and case management, as well as implements programming, for Centre of Hope residents including parolee residents.

Hours/Schedule

Regular Full Time - 40 hours weekly;

Monday to Friday 8:30 a.m. to 4:30 p.m.

What you will be doing in your role

- Welcome and orient residents to programs and services.
- Engage with community support services to determine appropriateness of referrals.
- Conduct resident intake interviews, assessments, and complete follow-up tasks.
- Respond to community & resident inquiries, providing suggestions/info on resources and referrals.
- Provide resident support through several different channels/strategies based on resident needs.
- Sign agreement with resident regarding behaviour concerns.
- Perform case file reviews for, and work with, Corrections residents.
- Perform various administrative tasks including entering and maintaining data base information, resident case notes, and other resident records; filing, photocopying and emails.
- Complete reporting requirements such as month ends, statistics and learning summaries.
- Provides emergency/crisis intervention and responds accordingly (may involve conflict resolution).
- Works collaboratively with community agencies to resolve resident concerns.
- Assesses and works with residents to develop SMART goals.
- Research, create, and present information on programs and workshops.
- Attend meetings, event, committees (internal and external) and worksho, as required.
- May pack up and lift resident belongings; may facilitate approved group sessions with residents.

Required Education, Experience and Competencies

- Completion of a two-year diploma in a related social services or mental health field (i.e., social work, addictions).
- Receipt of Corrections Canada Reliability Status, or the ability to qualify for the status and obtain it within six months of hire date.
- At least one year of prior related experience in frontline casework with an emphasis on mental health, homelessness, addictions, or social services.
- Current Standard First Aid certification with Level A or C CPR from an Alberta approved training provider.
- Satisfactory Police Information Check (PIC) with Vulnerable Sector Search.
- Incumbents with a Social Work diploma or degree must be registered with the Alberta College of Social Workers.

- Knowledgeable about and demonstrate understanding of marginalization of the homeless.
- Knowledge of concurrent/co-occurring disorders including mental health diagnosis and treatment resources.
- Collaborates effectively to build relationships with residents to support them to increase their strengths.
- Able to help develop and implement service plans and be a strong advocate for residents.
- Responsive to safely resolve crisis situations and respond nonjudgmentally to problematic behaviors.
- Strong verbal and written communication skills to convey information to residents and community partners.
- Attentive listening and observation of body language and continuously monitoring the environment

Successful candidates, prior to hiring, may be required to provide/complete background check consent

Please apply by sending a cover letter and resume to: CSCalgary.HRResumes@salvationarmy.ca and use the competition # **RSC032824 in your email subject line.**

This competition will remain open until the position is filled.

We thank all applicants and those selected for an interview will be contacted.

For more than 130 years, The Salvation Army has had the privilege of serving vulnerable people in communities across Canada. Last year, we helped over 1.7 million people. The Salvation Army not only provides the necessities of life such as food, clothing, and shelter, but our programs address needs such as addictions, language barriers, loneliness, unemployment, and family challenges. Our services continually adapt to meet emerging needs.

Mission and Core Values

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.

Our values underpin all that we do:

Hope: We give hope through the power of the gospel of Jesus Christ.

Service: We reach out to support others without discrimination.

Dignity: We respect and value each other, recognizing everyone's worth.

Stewardship: We responsibly manage the resources entrusted to us.

The Salvation Army will accommodate candidates as required under applicable Human Rights Legislation. If you require a disability related accommodation during this process, please inform us of your requirements.



Imagine Canada believes that charities and non-profits have a responsibility to be innovative, transparent, accountable, ethical, and well-governed.